



## Level 5 Certificate in Principles of Commissioning for Wellbeing (RQF)

The first nationally recognised qualification for Commissioners developed and delivered by Commissioners and People who use Services.

### Emma's Story

The Level 5 Certificate in Principles of Commissioning for Wellbeing has been developed, and is awarded by, Highfield Awarding Body for Compliance Ltd (HABC) and sits on the Regulated Qualifications Framework (RQF). The qualification is also supported by Skills for Care, the sector skills council for the adult care sector in England.

Emma began the Level 5 Certificate in Principles of Commissioning for Wellbeing in April 2017 and completed the award in November 2017.

Her role involves managing policy, performance and customer care for Adult Social Care and ranges from developing strategies across health and social care in conjunction with users of services and stakeholders to managing complex statutory complaints and the delivery of effective performance management.



**Emma Sutton-Thompson**  
Practice Manager for Policy, Performance and Customer Care at Halton Borough Council

*"I'm delighted to have achieved this certificate and have enjoyed participating in the programme delivered by Hasca Ltd. The online interactive learning sessions were a new concept to me which were so interesting and a really positive learning experience. I was impressed with the range of Masterclasses from nationally-recognised people within the health and social care sector and it was great to be able to speak directly to these people via the Webex sessions."*

*"Linking all this together with the main focus being people who use services was an excellent way to focus on person-centred commissioning and improving outcomes."*

*"Gaining this certificate has given me extensive knowledge and understanding of commissioning for wellbeing which I will use to strengthen my work at Halton."*

This qualification has been designed to support people like Emma who commission adult care and support services and the content can be contextualised to support commissioners in health, housing and children's services. Together with people who hold a commissioning role, this qualification is suitable for those who provide care and support services in terms of how they commission (subcontract) parts of their own service and those looking for a career move into commissioning.

To register, or for more details, please contact [lynda@hascald.co.uk](mailto:lynda@hascald.co.uk).